

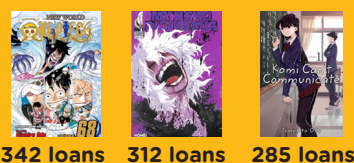
HUME LIBRARIES

ANNUAL REPORT 2022-2023

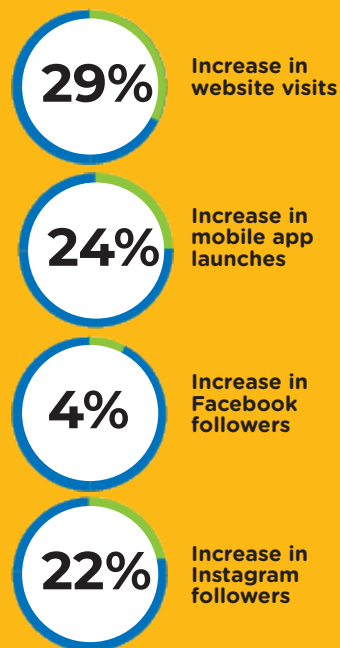
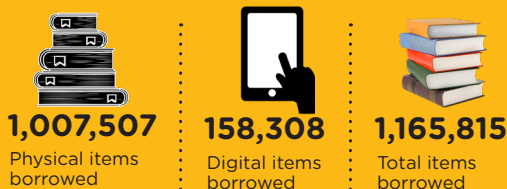
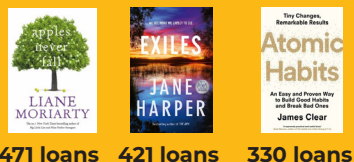
Most borrowed children's books



Most borrowed youth books



Most borrowed adult books



Broadmeadows Library

204,713
Door counts

214,098
Circulation
(loan + renewals)

Craigieburn Library

248,431
Door counts

475,876
Circulation
(loan + renewals)

Gladstone Park Community Library

27,684
Door counts

15,050
Circulation
(loan + renewals)

Sunbury Library

176,765
Door counts

280,803
Circulation
(loan + renewals)

Tullamarine Library

16,003
Door counts

21,680
Circulation
(loan + renewals)

673,596

Visitors to the libraries

Individual Programs



Activities and Events
3,758

Attendance
71,791

STEAM Programs



Activities and Events
307

Attendance
4,972

Early Literacy Programs



Bilingual Languages
309

Attendance
7,248

Programs

A total of 3,758 individual programs were delivered to the community with 71,791 attendees, including 1131 early childhood programs with 40,063 attendees, 630 children programs with 15,523 attendees, 148 young adult programs with 1,481 attendees, 1,405 adult programs with 7,846 attendees, 159 senior programs with 1,270 attendees and 3,758 all ages programs with 5,608 attendees.

Community Centres Outreach Programs

From early 2023, Hume Libraries commenced the delivery of library programs at:

- Kalkallo Community Centre
- Mickleham North Community Centre
- Greenvale West Community Centre

Library programs at these locations include early literacy programs in English and community languages, school holiday activities and technology classes.

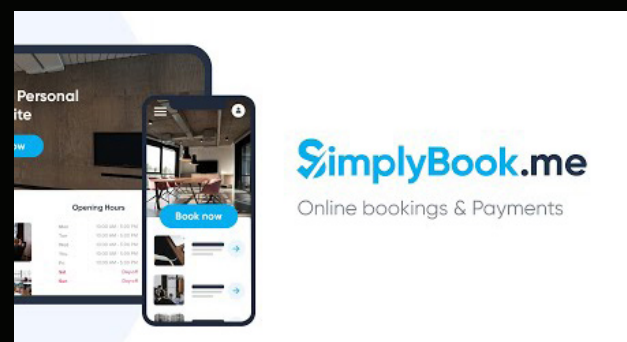


SimplyBook.me booking system

In 2021 Hume Libraries collaborated with RMIT Library & Information students to design an online booking solution. In 2023, the set up of 'SimplyBook.me' was finalised and rolled out.

The SimplyBook.me online system has allowed the seamless post-Covid reintroduction of bilingual storytimes to local playgroups, Community Hubs, Early Years centres, and council events.

This means that centres can choose the type of program that suits their needs, at a time that works for them. Once they're registered in the system, they can make their own bookings, and instantly book facilitators to attend a session at their centre or group. Since opening up for bookings in Term 1, more than 100 bookings have been made through the system, at almost 30 locations.



Feedback

SimplyBook.me booking system

"Found the [Booking] process very easy so thank you for taking me through the steps"
- **Maureen.**

"Thank you very much again... The system was very user-friendly and I have already booked in Bradford Ave Kinder's 2 visits for the term" - **Allison.**



Libraries After Dark

Commencing July 2022, the Libraries After Dark program was expanded to incorporate all three libraries at the Hume Global Learning Centres in Broadmeadows, Craigieburn and Sunbury. A variety of special events were offered at all three sites, including author talks, art and craft workshops, cooking and gardening demonstrations and weekly chess clubs. A total of 167 programs were delivered to the community with 2,863 attendees.

Highlights include:

Turkish Australian Voices

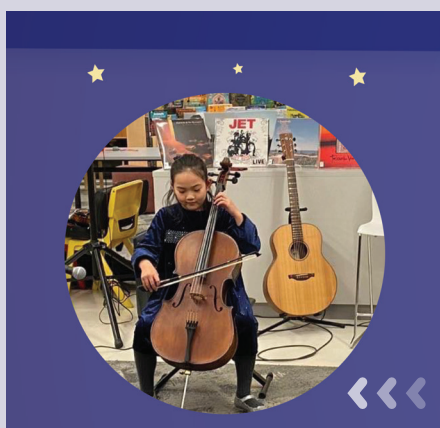
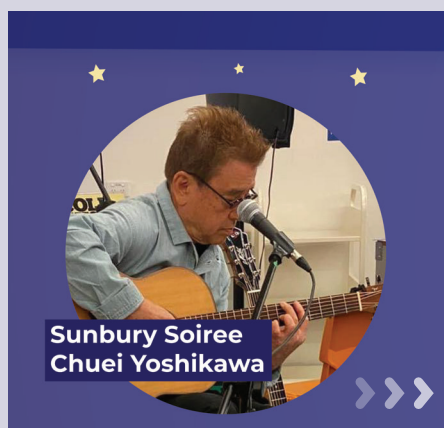
Broadmeadows Library hosted a special Libraries After Dark event bringing Hume's Turkish community together for Turkish Australian Voices, a night of insightful talks, two book launches and a musical performance by Mehmet Sal. More than 40 people attended, including special guests Nail Aykin, author of the book, *Coburg Mosque* and Dr Veichi John Basarin, OAM author of the book, *Gallipoli: The Invasion*.

Sunbury Soiree featuring Chuei Yoshikawa

The inaugural Sunbury Soiree was a roaring success on Friday 19 May 2023. Sunbury Library were delighted to have Elizabeth and Audrey from 'Yummy Music', and the main act, acclaimed Japanese singer and guitarist Chuei Yoshikawa.

Author Talk with Christian White

Sunbury Library were thrilled to have this highly anticipated author talk event with Christian White on Thursday 11 May. White is one of Australia's most popular crime fiction and thriller writers, regularly appearing on the Hume Libraries most-borrowed list for his award-winning novels *The Nowhere Child*, *The Wife and the Widow*, and *Wild Place*.



Libraries and Learning Service Plan 2021-2026 progress

Work on actions resulting from the Libraries and Learning Service Plan 2021-2026 has progressed steadily. In the last 12 months a comprehensive signage study was undertaken, preparations were made for the replacement of the Hume Mobile Library, which was decommissioned in February 2023. Planning for the installation of library kiosks in the community centres in Kalkallo, Mickleham North and Greenvale West is currently in its final stages. To the delight of local residents, delivery of selected library programs was expanded to various community centres, with early years programming very popular in the northern corridor locations, thereby ensuring that all community members have access to important early literacy programs.

Hume Libraries Collection

CloudLibrary NewsStand

From 1 July Hume Libraries announced the latest addition to the Digital Library! With cloudLibrary NewsStand members can read thousands of magazines from Australia and around the world.

End of access to Libby

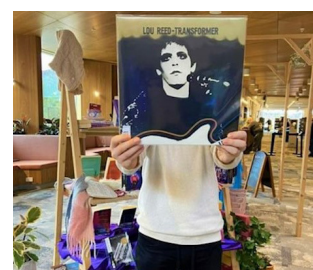
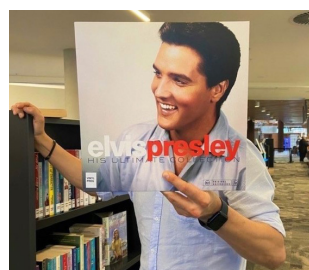
Access to Libby discontinued as of 1 July 2023. Many of the previously available titles from Libby are available on cloudLibrary, BorrowBox and PressReader, which together offer a much larger collection overall.

Gwilym

In mid-September 2022 a new member temporarily joined the Hume Libraries Collections team. Collections Team Leader Graham trained a seeing eye dog, Gwilym. Gwilym made a positive difference to the team and learnt all the ins and outs of collection management!

Vinyl Collection - Sunbury

Sunbury Library recently commenced circulation of a new vinyl collection with about 200 records from classic and local artists. The carefully curated album collection boasts a treasure trove of musical delights. From classic rock to jazz, blues, and beyond, there is an extensive selection to enjoy.



Staff Highlights

- Patrick Jovaras, Coordinator Library Collections & Technology was accepted into the highly competitive and prestigious Shared Leadership Program, delivered through State Library Victoria and Public Libraries Victoria. The program took place over 6 months in 2023, with a final project to be delivered in August.
- Hume Libraries partnered again with RMIT to deliver a semester-long project for their final year business students. The students were tasked with developing a solution for a complex libraries' process. Final solutions were pitched to the libraries team in May 2023.
- Sarah Restuccia, Coordinator Library Engagement & Partnerships co-presented a talk with a representative from RMIT at the Public Libraries Victoria conference in May 2023. The talk discussed the previous partnership between the two organisations, and outcomes for Hume Libraries as a result of this partnership.



Special Events

National Simultaneous Storytime

National Simultaneous Storytime took place on Wednesday 24 May across Australia, including at Broadmeadows, Craigieburn and Sunbury libraries, with more than 1000 children listening to The Speedy Sloth at the same time! This annual event promotes the value of reading and literacy and having fun while reading.



Feedback

"Rohan is great for Baby Bounce! We've really enjoyed the last 3 weeks with him. Other mums have expressed the same. Hope he can be regular!" – **Anonymous, Craigieburn.**



"Just had above and beyond help from Rowena, tech support with my application online. I didn't have an appointment but she squeezed me in her lunch break, can't thank her enough. I was getting very stressed about to give up!" – **Jo, Sunbury.**

Special Events

Tullamarine Mural

On Thursday 3 November the beautiful new mural on Tullamarine Library's exterior wall was unveiled. Mural artist Jason Parker talked about the development and process behind his vibrant work. This mural is inspired by the native parklands of Hume.

Students read to shelter pets

In March 2023, Broadmeadows Library had the privilege of partnering with Lort Smith Animal Hospital in Campbellfield, and inviting students from Coolaroo South Primary School to read to the animals for Australian Reading Hour.

Author Talks

Hume Libraries hosted a list of author talk events during 2022-23, including renowned authors Jaclyn Crupi, Anne Freeman, Edita Mujkic, Annie Smithers, George Ivanoff, Stig Wemyss, and Karen Shelton Ficheroux.

Feedback

"I loved how there was a specific indigenous section of picture books to honour these beautiful stories!" - **Casey, Craigieburn.**

"I'm learning everyday new things and I'm enjoying come to the library every week" - **Kansa, Broadmeadows.**

"I was occupied with some written work but was overwhelmed by the samples of library visitors allowed to demonstrate empowerment, showed respect & dignity, equality & social justice!!!" - **Leanne, Craigieburn.**

"I wanted to express my gratitude to Michelle for being an amazing colleague and supporting the Heavy Lifting exhibition related public program. The three stencilling workshops at Sunbury Library were primarily organised and delivered by Michelle." - **Feyza, Arts Activation Officer.**



Anne Freeman
(Returning to Adelaide)



Annie Smithers
(Recipe for a Kinder Life)



Jaclyn Crupi
(Garden like a Nonno: The Italian art of growing your own food)



Edita Mujkic
(Between Before and After - A true story about escape from besieged Sarajevo)

Computer Technology Programs

Community Technology staff delivered 1,095 sessions, including group classes, one-to-one technology help sessions and online help sessions, serving 3,944 attendees. Programs were delivered in English, Turkish, Arabic, Assyrian, Chaldean, Hindi and Punjabi and were held in library branches, in community centres and online over Zoom.



Digital Literacy for Seniors Program

In early 2023, the Victorian State Government awarded Victorian Public Libraries funding to support Digital Literacy for Seniors. Hume Libraries received \$40,495 to go towards this program. These funds have been used to purchase 16 laptops to deliver outreach programming, and 10 iPads to introduce technology programs to seniors.



Feedback

"I had a one on one session by Kalpana. Computer Lessons. She was very helpful and supportive. Highly recommend." - **Anonymous.**