



## Hume Libraries App Competition Terms and Conditions

1. The competition period runs from Monday 22 January 2024 to Sunday 17 March 2024 11.59pm AEDT.
2. To enter the competition, you must update the Hume Libraries app to the newest version on your device. If you do not have the app already downloaded, you must download the app to your device from your app store, and log in with your Hume Libraries account.
3. The prize is one iPad for the winning entry.
4. Employees of Hume City Council, Solus, and their family members are not eligible to enter the competition.
5. Entrants can submit only one entry to the Competition.
6. If an entrant is under the age of 18 years, the entrant must have permission to enter the competition from a parent or legal guardian who is 18 years or over.
7. Your personal information is dealt with in accordance with Council's Privacy Policy available on Council's website [www.hume.vic.gov.au](http://www.hume.vic.gov.au). Personal information collected by Council is used only so that Hume Libraries can administer the competition.
8. The winner will be the first valid entry selected at random from the pool of entrants.
9. The winner will be contacted by the email and/or phone number provided on their library account.
10. Every effort is made to notify the winner, however if the winner cannot be contacted within 5 business days from initial contact, a replacement winner will be selected and the original winner will forfeit any and all rights to the prize.
11. The prize cannot be substituted for cash, transferred or otherwise exchanged. Once awarded, prize becomes the property and responsibility of the respective winner. Hume Libraries decision is final and no further correspondence will be entered into.
12. Hume Libraries reserves the right to cancel the Competition if circumstances arise outside of its control.
13. Hume City Council shall have the right, at its sole discretion and at any time, to change or modify these terms and conditions. Such change shall be effective immediately upon posting to Hume Libraries website.
14. By entering this Competition, an entrant is indicating their agreement to be bound by these terms and conditions.