

Frequently asked questions about eAudiobooks

What is an eAudiobook?

An eAudiobook is an electronic sound recording of a book that can be listened to on your iPod or mp3 player, in much the same way you listen to music.

How is it different to an ebook?

An ebook is an electronic version of a printed book. The electronic text is read via devices such as kindles. As these devices are for reading text they are not compatible for use with eAudiobooks which are designed to be listened to, rather than read.

What kind of devices can I use to listen to an eAudiobook?

Compatible devices include: Mp3 players, iPods, Kobo ereaders and Daisy readers.

Who uses eAudiobooks?

eAudiobooks are great for people who prefer listening over reading. They also offer a wonderful alternative for those of us with vision impairments or those with difficulties holding books for long periods due to illness or frailty.

People enjoy listening to eAudiobooks during long journeys on planes, trains and cars and another benefit is they also allow you to continue your 'reading' while doing other things around the house.

What's the best way to download a book?

All available titles can be accessed via the Hume Libraries website which then connects to our partner Bolinda's website where titles can be downloaded. Bolinda recommends you download your books using your own computer as downloading times can vary.

I don't have a home internet connection. How can I download an eAudiobook?

If you don't have a home internet connection, come into the library with your laptop and download a title using our free WiFi service.

Where can I access the Hume Libraries eAudiobook collection?

Go to the Hume Libraries Website, click on 'Reading and Research' followed by 'eAudiobooks'.

From this page click on the Bolinda logo or click on the link 'Select and download your eAudiobook'

The first time you use this service you will be prompted to put in your library barcode and pin number. From here you will then be prompted to complete an account registration and directed to the first time user page before accessing the library website.

Existing members will be taken straight to the main page.

How long can I loan an eAudiobook for?

All loan periods will be 14 days with up to four loans per membership. (This quota comprises loans and reserves e.g. two loans and two reserves per membership). Unlike our physical book stock the loan won't show up in the normal library borrowing system. Loaning an eAudiobook is a separate process and you will need to access your account through the Bolinda website if you wish to know how many loans/reserves you currently have.

Do I need to 'return' my eAudiobook?

No. The eAudiobook will stay on your account, available for download, until the 14 day loan period expires.

The title I'm interested in is already on loan. What can I do?

If a title is on loan to another customer – it can be reserved. To reserve a title you simply need to click on the reserve button and enter your library card number and pin number. Once the title is available again you will be notified that the title is ready to be loaned and you can then download it via email.

How do I copy an Mp3 file to my iPod?

Here is a step by step method for transferring our Mp3 books onto your computer, and then iPod. If you are not using iTunes and have another brand of media player, this procedure will also work but menu commands may have another name in your software.

1. In the iTunes music folder on your computer create a new folder, with the book title as its name.
2. Select all the files on our Mp3 and copy these to the folder.
3. In iTunes select the 'File' dropdown menu and select 'Add folder to Library'.
4. Navigate to and select your new folder, and then select 'Add'.
5. Now go back to the 'File' dropdown menu and select 'Library' then 'Import Playlist'.
6. Navigate to your new folder and import the Playlist file.
7. Copy the Playlist to your iPod and it will copy all files in the Playlist to your device.

What is 'My account page'?

This page allows you to look at your individual records including:

- titles you have borrowed
- titles you have reserved
- any titles awaiting download.

You can also change your preferences in here to receive Bolinda notifications or edit your email address.

I'm stuck! Where can I get help?

Anytime you get stuck navigating the site you can click on the help button and various help sections should provide the information required.

Alternatively contact us on 9356 6990, we are always happy to assist.